



(800) 832-2515
www.TEC.com

Enrollment Form, Service Commitment and Term Agreement

TERM COMMITMENT SCHEDULE

Customer agrees to a term commitment as indicated here: 12 month Term 24 Month Term 36 Month Term
THE TERM OF THIS AGREEMENT COMMENCES ON THE FIRST DAY OF THE MONTH NEXT FOLLOWING THE DATE OF THIS AGREEMENT.

SERVICE OPTION

Customer elects the following service (see service descriptions below): Local Long Distance DSL Bandwidth

RATE GUARANTEE

In consideration for the Customer's term commitment specified above, TEC agrees to provide the rates as listed below for the duration of this Term Agreement (except as noted below).

CUSTOMER NAME Madison County Tax Collector's Office CONTACT NAME Duane Thompson
 CONTACT TELEPHONE NUMBER (601) 855-5508 CONTACT E-MAIL dthompson@madison-co.com CONTACT FAX: _____
 BILLING ADDRESS P. O. Box 608 CITY Canton STATE MS ZIP 39046
 BILLING CONTACT _____ BILLING CONTACT E-MAIL _____ BILLING CONTACT PHONE # _____
 BILL STUB ONLY DETAIL BILLING BY MAIL, \$5 PER MONTH
 REGISTER FOR ELECTRONIC INVOICE AT <https://ebill.tj.tec.com> FED TAX ID # _____

TEC LOCAL TELEPHONE SERVICE

CUSTOMER SUBSCRIBES TO TEC LOCAL TELEPHONE SERVICE AS DESCRIBED IN THE SERVICE PROPOSAL THAT IS ATTACHED TO THIS TERM AGREEMENT AND MADE A PART HEREOF. CUSTOMER FURTHER AGREES THAT THE GENERAL TERMS AND CONDITIONS OF THIS AGREEMENT HAVE BEEN READ AND ACCEPTED. BY EXECUTION OF THIS DOCUMENT, CUSTOMER CHOOSES TEC AS ITS PRIMARY INTERLATA AND INTRALATA LONG DISTANCE CARRIER AND AUTHORIZES TEC TO ACT AS ITS AGENT TO PLACE A FREEZE ON ITS LOCAL SERVICE AND INTERLATA AND INTRALATA PIC.

TEC DSL/BANDWIDTH SERVICE

CUSTOMER SUBSCRIBES TO TEC DSL/BANDWIDTH SERVICES AS DESCRIBED BELOW:

DSL BEST EFFORT PLUS LINE:	DSL BEST EFFORT:	MONTHLY RECURRING	CIRCUIT INSTALL	HARDWARE	HARDWARE INSTALL
1.5M x 256K with Business Line	1.5M x 256K				
3M x 384K with Business Line	3M x 384K				
6Mx 512K with Business Line	6M x 512K				
ADSL2+ BEST EFFORT:					
6M x 1M Profile					
12M x 1.5M Profile					
18M x 1.5M Profile					
24M x 2M Profile					
BUSINESS CLASS:					
768K x 512K MINIMUM					
1.5M x 512K MINIMUM					
OTHER -- DESCRIBE:					
T-1*	X	PRI*	EFM*	\$ 535.00	\$ 1,000.00
PREMIUM FIXED METRO ETHERNET*					

*CONFIGURATION DETAIL PER SERVICE PROPOSAL ATTACHED

SPECIAL INSTRUCTIONS: INSTALLATION CHARGE OF \$1,000.00 FOR EACH PRI/T-1 WERE WAIVED WITH TERM COMMITMENT.

TEC LONG DISTANCE SERVICE

DEDICATED LOOP MONTHLY RECURRING CHARGE _____ per min	INSTALLATION CHARGE _____ per min
DEDICATED ACCESS OUTBOUND _____ per min	DEDICATED ACCESS TOLL FREE _____ per min
SWITCHED ACCESS OUTBOUND \$ 0.05 per min	SWITCHED ACCESS TOLL FREE _____ per min
CONFERENCE ON DEMAND _____ per min	TECCONNECT CARD _____ per min

TEC secures the best dedicated facility (loop) price available for the dedicated services for which the Customer subscribes, and invoices Customer for its actual monthly cost of said facility(s). Increases or decreases in monthly recurring charges for loops will be passed along to Customer.

SPECIAL INSTRUCTIONS: _____

CHANGES IN LOCAL SERVICE PROVIDER MAY RESULT IN PRICE RENEGOTIATIONS OR MODIFICATION

References

Bank: _____ Acct # _____ Phone # _____ Contact Name _____
 Other: _____ Acct # _____ Phone # _____ Contact Name _____

The undersigned ("Customer") acknowledges that this Enrollment Form and Term Agreement is subject to approval by TEC and hereby authorizes TEC to verify all listed information and secure credit information. Customer understands that a change in long distance provider may involve a one-time charge by its local service provider.

X _____
 Authorized Signature _____ Title _____

 Print Name _____ Date _____



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CPNI by definition may include type, technical arrangement, quantity, destination, and volume of telecommunications services, as well as the related billing for those services. TEC Subscribers have the right to have their CPNI information treated confidentially and TEC has an obligation under federal law to treat all information that relates to your CPNI, including your call records and billing information, in a confidential manner.

TEC will have access, but will not share your CPNI with any other company or entity without your approval, except to provide the service or services to which you are already subscribed, or where we are required or authorized by law, regulation or other controlling authority to provide.

Federal Communications Commission (FCC) regulations give you a choice about how TEC may use your CPNI to ensure you are better informed about the availability of innovative service offerings or service packages that you may not otherwise know are available. This may allow you to realize savings on your current services or inform you of new TEC service offerings.

The FCC permits TEC to share your CPNI with only those designated members of your organization, employees, and trusted third parties by your express permission and consent. Your CPNI designations will remain in effect until TEC is informed to limit or revoke CPNI access.

I authorize TEC to provide the entities and parties listed below with CPNI for my current services and to let me know about innovative services and offerings. I further authorize the parties listed to make changes to my telecommunications services on my behalf.

Name: SALLY BALDWIN
Company/ _____
Relationship: TAX COLLECTOR SUPERVISOR-RIDGELAND
Phone: 601-856-4472
E-Mail: _____
Cellular: _____

Name: HARDY CRUNK
Company/ _____
Relationship: PURCHASE CLERK
Phone: 601-855-5503
E-Mail: hardy@madison-co.com
Cellular: _____

Name: KAY JEROME
Company/ _____
Relationship: TAX ASSESSOR
Phone: 601-855-5589
E-Mail: lay.jerone@madison-co.com
Cellular: _____

Name: KAY PACE
Company/ _____
Relationship: TAX COLLECTOR
Phone: 601-855-5600
E-Mail: kpace@masison-co.com
Cellular: _____

Name: SUE ANGLIN
Company/ _____
Relationship: TAX ASSESSOR
Phone: 601-856-1796
E-Mail: sanglin@madison-co.com
Cellular: _____

Name: MYRTIS SIMS
Company/ _____
Relationship: ACCOUNTING
Phone: 601-855-5530
E-Mail: myrtis.sims@madison-co.com
Cellular: _____

X _____
Authorized Signature

Printed Name

Madison County Tax Collector's Office
Company Name

Date _____ *Title* _____

Opt-In Opt-Out

Additional Account Security Requested: _____ Security Question: _____ ?
Account Password: _____ Security Question Answer: _____

Our representatives will be available to answer any questions or provide additional information regarding CPNI and use of CPNI.

GENERAL TERMS AND CONDITIONS

1 SUBSCRIPTION

Subscriber applies to TEC for the services described in this agreement and agrees to pay established rate for such services. TEC reserves the right to make routine credit investigations and Subscriber authorizes TEC to conduct such investigations as it deems necessary.

2 RATES, FEES AND CHARGES

The rates for services requested by Subscriber are noted in this Subscription for Service. In the event Subscriber changes local service provider, TEC reserves the right to adjust all rates then being charged effective with the date of the local service provider change. In addition to the rates noted on the reverse hereof, Subscriber agrees to pay:

- A Minimum use charge of \$5.00 per account,
- B Restoration of service charge if the account is disconnected for non-payment,
- C A surcharge on all toll-free calls originated from a pay telephone,
- D Return check charge for any payment returned by Subscriber's financial institution for any reason,
- E Late charges, consistent with appropriate state law, imposed on any balance due TEC remaining unpaid 30 days from the date of the bill.
- F Access charge.
- G Toll-free minimum usage charge.
- H Personal Access Code Index Fee

3 DUE DATE OF BILLING AND PAYMENT TERMS

All accounts are due and payable upon receipt of the bill. All accounts are considered delinquent after 15 days from the billing date. Service is subject to interruption if the account remains unpaid for a period of 30 days or more from the date of billing. Subscriber agrees to reimburse TEC for all reasonable expenses, including reasonable attorney's fees for expenses to TEC in collection of past due balances.

4 TERMINATION OF SERVICE

Service may be terminated by TEC, with or without notice in the event:

- A If the acts of the Subscriber, including furnishing false credit information, are such to indicate intention to defraud TEC.
- B In the event Subscriber, with intent to annoy, telephones another and addresses to or about such person any obscene language or addresses any threat to inflict injury to a person or property of the person addressed, or to a family member; telephones another person without disclosing his true identity to the person answering the telephone.
- C TEC finds it necessary to do so to protect itself from intentional abuse.
- D Upon non-payment of any sum; upon a violation of or noncompliance with any of the conditions included in this Agreement.
- E For any reason, 10 days after mailing notice of intention to discontinue service.
- F Any subscriber-provided equipment is used with facilities provided by TEC in violation of any law.
- G TEC is informed that the service is used in such a manner that will adversely affect TEC's service to others.
- H In the event Customer terminates service prior to the expiration of the Service Term Commitment, Customer shall pay to TEC an early termination fee equal to 100% of Customer's monthly recurring charges multiplied by the number of whole and partial months remaining in the unexpired Service Term Commitment, in addition to any waived installation or hardware fees or charges. In the event Customer has an existing Term Contract with another provider, and it is cancelled prior to its expiration, Customer will be responsible for that termination penalty.
- I All requests to terminate this Agreement must be made in writing to TEC no later than the 15th day of the month preceding the month in which the desired action is to take effect.
- J Customer shall not be entitled to receive any other discount or promotion from TEC in connection with the service to which this Agreement relates. The rates and/or discounts set forth on the opposite side do not apply to any service other than that service specifically set forth therein and is incorporated herein in its entirety.
- K The Agreement is subject to, and governed by, all the terms and conditions set forth in the General Exchange Tariff of TEC on file with the appropriate Regulatory body. This form and the terms of the General Exchange Tariff of TEC supersede any prior or contemporaneous proposals, discussions or agreements, written or oral, concerning the services herein.

5 SERVICE DISPUTE RESOLUTION

Any objection to billed charges must be reported to TEC within 60 days from the date the invoice is issued.

6 SERVICE AVAILABILITY

All service is subject to the availability of necessary equipment and network facilities, including those provided by underlying carriers. TEC reserves the right to make changes and modifications in service and equipment, and to change rates and terms of service offerings from time to time. Upon notice, TEC reserves the right to change access numbers and authorization codes from time to time.

7 SUBSCRIBER RESPONSIBILITY UPON SUBSCRIPTION OR TERMINATION

It is the Subscriber's responsibility to notify all previous or subsequent carriers of any changes in services to or from TEC.

8 OTHER FEES AND CHARGES

In addition to fees, rates and charges specifically noted herein, Subscriber further agrees to pay such other fees as may be assessed from time to time, including, but not limited to, PIC charges, Federal or State Universal Service Fund charges. If at any future time a County, Municipality, Parish or other local taxing authority acquires the legal right to impose an occupation tax, license, gross receipts tax, permit fee, franchise fee or similar charge upon TEC and imposes the same by ordinance or otherwise, such taxes, fees or charges may be billed to the Subscribers.

9 IN NO EVENT SHALL TEC BE LIABLE FOR ANY SPECIAL, CONSEQUENTIAL, PUNITIVE, OR INCIDENTAL DAMAGES INCLUDING LOSS OF USE, PROFITS, REVENUE OR GOODWILL. TEC SHALL NOT BE LIABLE FOR ANY FAILURE OF PERFORMANCE DUE TO CAUSES AND/OR CIRCUMSTANCES BEYOND ITS CONTROL, NOR SHALL TEC BE LIABLE FOR ANY ACT OR OMISSION FOR ANY OTHER COMPANY FURNISHING ANY PORTION OF SERVICE TO SUBSCRIBER, INCLUDING, BUT NOT LIMITED TO, ANY PREMISE EQUIPMENT OWNED BY THE SUBSCRIBER. ANY EQUIPMENT SUPPLIED TO SUBSCRIBER BY TEC OR ANY OTHER SUPPLIER OF EQUIPMENT TO SUBSCRIBER (UNDER WARRANTY, SERVICE AGREEMENT, OR OTHERWISE), OR FOR ANY NETWORK SERVICE CONTRACTED BY SUBSCRIBER OR TEC.

10 AUTHORIZATION TO AMEND AGREEMENT IN THE EVENT OF REGULATORY/GOVERNMENT CHANGES.

Customer recognizes that TEC and the telecommunications industry are strictly regulated by local, state and federal governmental authorities, including the Federal Communications Commission (the "Government"). TEC's ability to provide the contracted services is subject to changes in the telecommunications industry due to actions, decrees and orders of the Government (including but not limited to rights to use and/or third party communication lines). In the event of a change in the industry resulting from actions or orders of the Government that restrict, impair or significantly reduce the ability of TEC to profitably provide the contracted services, then TEC may unilaterally terminate or amend this agreement by providing forty-five (45) days advance notice to Customer of the termination or amendment. A proposed amendment shall not be effective if the Customer shall, within twenty-five (25) days of the date of the notice reject such amendment in writing using the procedure outlined in the notice. If the Customer rejects the proposed amendment and the Customer and TEC are unable to reach an agreement within forty-five (45) days of the date of the original notice, then the existing agreement shall automatically terminate, without penalty to the Customer.

11 CUSTOMER PROPRIETARY NETWORK INFORMATION (CPNI)

Customer Proprietary Network Information (CPNI) is defined as: Information that relates to the quantity, technical configuration, type, destination and amount of use of a telecommunications service subscribed to by any customer of a telecommunications carrier, and that is made available to the carrier by the customer solely by virtue of the carrier-customer relationship, and information contained in the bills pertaining to telephone exchange service or telephone toll service received by a customer. Subscriber grants use of TEC CPNI unless otherwise revoked in writing. Notice of such revocation should be sent to TEC, 700 South West Street, Jackson, MS 39201, Attention: CPNI.

12 TEC shall provide Customer with 911 services and, where available, Enhanced 911 services (collectively "911 Services"). TEC shall provide such 911 Services to Customer at the service delivery address associated with the telecommunications services identified on the Enrollment Form executed by Customer. Should Customer cause TEC's telephone services to be extended beyond the service delivery address other than that listed on the Enrollment Form, then Customer agrees to indemnify TEC for any and all losses sustained (including damages, fees, expenses, fines, attorney fees and interest) and liability incurred as a result of, or arising out of, or in any way relating to Customer's extension of TEC telephone services to addresses beyond the service delivery address identified in the Enrollment Form, including losses and liability resulting from, arising out of, or relating to TEC's provision of 911 Services to Customer. Customer further agrees, at TEC's election, to defend and hold TEC harmless from and against any and all claims, causes of action, suits, proceedings, inquiries or investigations, which results from, or arises out of, or in any way relates to Customer's extension of telephone services beyond the delivery address.

13 NONDISCLOSURE.

This Agreement is private contract between TEC and the Customer. Customer agrees that it will maintain the confidentiality of this Agreement and not disclose the terms of this Agreement or provide a copy of this Agreement to any person or entity, except with the prior written consent of TEC or as may be required by order of a duly authorized government agency or court.

Customer Initials



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TEC will have access, but will not share your CPNI with any other company or entity without your approval, except to provide the service or services to which you are already subscribed, or where we are required or authorized by law, regulation or other controlling authority to provide.

Federal Communications Commission (FCC) regulations give you a choice about how TEC may use your CPNI to ensure you are better informed about the availability of innovative service offerings or service packages that you may not otherwise know are available. This may allow you to realize savings on your current services or inform you of new TEC service offerings.

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Name: GERALD BARBER
Company/ Relationship: TAX ASSESSOR
Phone: (601) 856-1796
E-Mail: gbarber@madison-co.com
Cellular: _____

Name: Employees of CDE Integrated
Company/ Relationship: Systems, Inc
Phone: (601) 960-8509
E-Mail: _____
Cellular: _____

Name: GERALD STEEN
Company/ Relationship: BOARD PRESIDENT (SIGNEE)
Phone: _____
E-Mail: _____
Cellular: _____

Name: Ed Henry
Company/ Relationship: IT Support
Phone: (601) 855-5504
E-Mail: ed.henry@madison-co.com
Cellular: _____

Name: Duane Thompson
Company/ Relationship: IT Director
Phone: (601) 855-5508
E-Mail: dthompson@madison-co.com
Cellular: _____

Name: Robert Sisk
Company/ Relationship: IT Support
Phone: (601) 855-5505
E-Mail: robert.sisk@madison-co.com
Cellular: _____

X _____
Authorized Signature

Printed Name

Madison County Tax Collector's Office

Company Name

Date _____ *Title* _____

Opt-In Opt-Out

Additional Account Security Requested: _____ Security Question: _____ ?
Account Password: _____ Security Question Answer: _____

Our representatives will be available to answer any questions or provide additional information regarding CPNI and use of CPNI.



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Name: _____
Company/ _____
Relationship: _____
Phone: _____
E-Mail: _____
Cellular: _____

Name: _____
Company/ _____
Relationship: _____
Phone: _____
E-Mail: _____
Cellular: _____

Name: _____
Company/ _____
Relationship: _____
Phone: _____
E-Mail: _____
Cellular: _____

Name: _____
Company/ _____
Relationship: _____
Phone: _____
E-Mail: _____
Cellular: _____

Name: _____
Company/ _____
Relationship: _____
Phone: _____
E-Mail: _____
Cellular: _____

Name: _____
Company/ _____
Relationship: _____
Phone: _____
E-Mail: _____
Cellular: _____

X _____
Authorized Signature

Madison County Tax Collector's Office _____
Company Name

Printed Name

Date

Title

Opt-In

Opt-Out

Additional Account Security Requested: _____ Security Question: _____ ?
Account Password: _____ Security Question Answer: _____

Our representatives will be available to answer any questions or provide additional information regarding CPNI and use of CPNI.



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CUSTOMER INITIALS

DATE

LOCAL AND LONG DISTANCE SERVICE WORKSHEET

CUSTOMER ACKNOWLEDGES THEIR RESPONSIBILITY FOR THE PROVISION OF E911 ACCESS FOR ITS PERSONNEL, GUESTS, AND TENANTS, AND THAT TEC WILL REGISTER FOR ACCESS TO PSAP EACH NUMBER DETAILED HEREIN THE PHYSICAL ADDRESS INDICATED.

CUSTOMER IS AWARE AND ACKNOWLEDGES THEIR RESPONSIBILITY TO INFORM TEC OF ANY NUMBER UTILIZATION BY ANY ADDRESS BEYOND THE TEC CIRCUIT DEMARCATION POINT, AS WELL AS PROVIDE TEC ADVANCE NOTIFICATION OF ANY SUBSEQUENT ADDRESS CHANGE OF NUMBER REASSIGNMENT AFTER INITIAL INSTALLATION.

NOTE: COMPLETION OF SEPARATE SHEET REQUIRED FOR EACH PHYSICAL ADDRESS

LOCAL AND LONG DISTANCE LOCAL ONLY

Exceptions: _____

Numbers to be converted to TEC Local Service or Local and Long Distance with TEC Product Description:

Numbers	TEC Total Advantage	TEC Total Advantage Unlimited	PRI ISDN	PRI ISDN Consecutive	PRI ISDN Non-Consecutive	Integrated/Voice T-1	TECFlex	TECFlex Plus	TECFlex Premium	Voip Advantage	Voip SIP	DSL	OTHER	Features/additional info*
(601) 856-1796			X											PRI Channel 1
(601) 856-3933			X											PRI Channel 2
(601) 853-4519			X											PRI Channel 3
(601) 856-1805			X											PRI Channel 4
(601) 856-1811			X											PRI Channel 5
(601) 856-1817			X											PRI Channel 6
(601) 855-1855			X											PRI Channel 7
(601) 856-2890			X											PRI Channel 8
(601) 856-4472			X											PRI Channel 9
(601) 898-0731			X											PRI Channel 10
(601) 499-2740			X											PRI Channel 11
60 PRI #s			X											PRI Channel 12
(601) 499-2799			X											PRI Channel 13
														PRI Channel 14
														PRI Channel 15
														PRI Channel 16
														PRI Channel 17
														PRI Channel 18
														PRI Channel 19
														PRI Channel 20
														PRI Channel 21
														PRI Channel 22
														PRI Channel 23

Note: New Service specify features requested * Include Remote Call Forwarding Ring-to number

See attachment for additional numbers

Customer Name: Madison County Tax Collector's Office

Physical Address: 171 Cobblestone Road

City: Madison

County / Parish: Madison ST: MS Zip: 39110

TEC CONNECT CARDS	QTY:
CARD NAME	PIN CODE

CONFERENCE ON DEMAND:	
QTY:	
ACTIVATOR:	
PARTICIPANT:	

PIC:	REJ	CONF
BOX	_____	_____
OMNIA	_____	_____
SWITCH	_____	_____
MAILED/FAXED	_____	_____
Account NBR:	_____	_____

Southern Telecommunications Company

SERVICE PROPOSAL

Madison County

Date: 06/07/14

Canton MS

	Southern Telecom		
	QTY.	UNIT	EXTENDED
LINE CHARGES			
Point to Point T-1 Circuit	1		\$323.00
146 W Center St., Canton MS			
171 Cobblestone Dr., Madison MS			
FEATURES			
TOLL CALLS			
INTERNET			
REGULATORY FEES, TAXES			
Tax Exempt			N/C
			\$ 323.00

* Month to month term agreement.

Company Name

Date

By

Title

Print

STC